



City of Albuquerque

Legislative File Number EC-06-179 (version 1)

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## **311 Citizen Contact Center awareness and satisfaction survey results**

**FY06 goal number eight, government excellence and effectiveness, contains an objective to measure citizen awareness and satisfaction with the 311 Citizen Contact Center. The results of that survey were extremely favorable and are contained in this executive communication document.**

**These results are forwarded to City Council for approval.**

**Recommended:  
Legal Form:**

**Approved as to**

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**Bruce J. Perlman, Ph.D  
Chief Administrative Officer**

**Robert M. White  
City Attorney**

**Recommended:**

**Recommended:**

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**Tanda L. Meadors  
Director of Finance and  
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**Gail A. Reese  
Chief Financial Officer**

